

Rosier S.A. in Moustier (BE) and a location in Sas van Gent (NL) is a fertiliser manufacturer. The manufacturing company with over 200 employees specialises in the production of "customised" fertiliser. The products are sold through its own sales organisation to agricultural cooperatives and the art trade around the world. Rosier is part of the Yilfert holding company, belonging to the Yildirim Group.

We are looking for a full-time candidate for the position of:

IT Specialist

The function :

IT Specialist is responsible for effectively operating Information Technology (IT) services and support across the organization. He/She serves as a technical expert for managing, supporting, implementing and developing client, systems and networks operations.

IT Specialist is responsible of all Rosier affiliated locations including Headquarter, Plants and Datacenter in cooperation with Yildirim Technology & Infrastructure Directorate. He/She is responsible to provide on-site and/or remote support for Yildirim Technology & Infrastructure Teams (Service Desk, Systems and Network&Security) when necessary.

Area of responsibilities:

- **Technical Support:** Providing technical assistance and troubleshooting for hardware, software, networks, and other IT-related issues for end-users (Including printers, IP phones, video conference equipment, etc.)
- **Incident Response and Problem Resolution:** Responding to IT incidents, service disruptions, and security breaches in a timely manner.
- **Customer Service and Communication:** Providing excellent customer service and communication to end-users, colleagues, and stakeholders.
- **Inventory Management:** Maintaining IT related inventory management for client, network & security and system domains including personnel onboarding/offboarding processes.
- **System Administration:** Installing, configuring, and maintaining operating systems, servers, and other IT infrastructure components.
- **Network & Security Administration.**
- **Security Management:** Implementing and maintaining security measures to protect the organization's IT systems, networks, and data from cyber threats and unauthorized access.
- **Data Backup and Recovery:** Developing and implementing backup and recovery strategies to ensure data integrity and availability in case of system failures or disasters.
- **Software Installation and Configuration:** Installing, configuring, and updating software applications, including productivity tools, business software, and security solutions.
- **User Account Management**
- **Monitoring and Performance Optimization:** Monitoring system performance, identifying bottlenecks and issues, and optimizing system resources for efficiency and reliability.
- **Documentation and Reporting:** Creating and maintaining documentation
- **Training and Education:** Providing orientations, trainings and educations to end-users on IT systems, software applications, security best practices, and other IT-related topics.
- **IT Project Management:** Planning, coordinating, and implementing IT projects, including software deployments, hardware upgrades, network expansions, and system migrations.

- **Vendor Management:** Interfacing with IT vendors and service providers to procure hardware, software, and services, as well as managing vendor relationships and contracts.
- **Compliance and Governance:** Ensuring compliance with relevant laws, regulations, and industry standards related to IT security, data privacy, and information management.

Education:

- Bachelor's degree in computer science or a related field is preferable.

Expérience

- Min. three years of experience managing and installing Client Systems (laptops, printers, hand terminals, IP telephony, Windows Operating Systems, etc.), Network Equipments (Switches, routers, Wireless APs, etc.) and Hardware/Virtual Systems (servers, storages, backup platforms, etc)
- Having the ability to detect and solve problems in Client, Systems and Network & Security domains.

Languages

- Native / Advanced level of French and Advanced level of English..

Aptitudes

- customer/client focus, managing expectations appropriately and providing a superior customer/client experience.
- Strong communication skills (verbal and written) with the ability to communicate with others in the company who are in both technical and non-technical roles.
- Must work well independently under pressure and effectively as a team member.
- No restrictions to travel abroad.

We offer:

- A permanent contract
- A pleasant, family-oriented working environment characterised by the autonomy, responsibility, solidarity, entrepreneurial spirit
- An attractive salary with fringe benefits

Localisation:

- Moustier (B)/ Sas van Gent (NL)

If you are interested in the above position, would you like further information?

**You may send your application by e-mail or post to:
Damien.strebelle@rosier.eu**